

2009 Student Men's Basketball Season Ticket Policy

2009-10 STUDENT MEN'S BASKETBALL SEASON TICKET SALE

Student season tickets for **Category I Students** for the 2009-10 men's basketball season will be on sale September 22, 2009 (first-come, first-served and while supplies last). In an effort to better serve the student body, tickets will also be sold online at www.soonersports.com. Tickets can still be purchased in person at the OU Athletics Ticket Office, located on the South Plaza Level of Asp Avenue Parking Garage. **Internet ordering will be available beginning at 7:00 am** on September 22 and last through midnight on September 23, 2009 while supplies last. The OU Athletics Ticket Office will take **walk-up sales** during regular business hours between 10:00 am and 5:00 pm on September 22. A \$10 non refundable service fee will be applied to all orders.

Category II Student basketball season ticket lottery sign-up will be September 23, 2009 online at 7:00 am on www.soonersports.com and in person at the Athletics Ticket Office beginning at 10:00 am. A lottery will be held on September 24 if demand exceeds supply.

For the purpose of this sale, the student body will be divided into two categories:

- Category I Any returning student enrolled full time at Norman, HSC, or Tulsa Campus. Category I students must have been enrolled full time in the Spring 2009 and Fall 2009 semesters.
(Full-time: Undergraduates = 12 hours; Graduates = 9 hours) Failure to stay enrolled throughout the Fall 2009 and Spring 2010 semesters could result in the forfeiture of remaining tickets.
- Category II New Students (Freshmen or Transfer) must be enrolled on a full-time basis for the Fall 2009 semester and remain full-time through the Spring 2010 semester to maintain eligibility.

Full-time students (undergrad = 12 hrs, grad = 9hrs) may request season tickets. Although part-time students are not eligible to request season tickets, they are eligible to purchase individual game tickets as they become available.

Transfer Student Clarification:

*Students that attended OU (Norman, Tulsa or HSC) in Spring 2009 but transferred to another OU campus (i.e. Tulsa, HSC, Norman) in Fall 2009, are considered RETURNING STUDENTS (Category I).

*Students who are transferring from another university (**NOT an OU campus**) and were not previously a student at OU are considered NEW STUDENTS (Category II).

STUDENT SEASON TICKET \$140

Men's Basketball Rebate Offer

Just by attending (or having someone else use your season ticket) you will have the opportunity qualify for our student rebate program. At the completion of the season, those student season ticket holders that went to 15 or more of the games (90%) will have a \$140 credit put back on their bursar account and anyone who attended at least 13 of the games (80%) will have a \$50 credit.

2009-10 OU STUDENT SEASON TICKET ONLINE ORDERING INSTRUCTIONS

1. Visit www.soonersports.com
2. Mouse over the "Tickets Online" graphic in the upper right hand corner.
3. Click on "Student Tickets" under the Tickets Online link on the upper right hand side of the screen.
4. Click on "Order Student Tickets Online" link
5. Click on "Register" if you have not yet registered or type in your email address and password that you have set up previously.
6. Click on the "MBB Student Season Ticket" link.
7. Enter your order for one basketball season ticket. To order a spouse or dependent child ticket, you must go to the Athletics Ticket Office and present a marriage license (spouse) or birth Certificate (child). Please make sure that you order your ticket first. Marriage license and Birth Certificates must be turned in before the deadline before the deadline.
8. Review your order, proceed to the payment screen, and click the submit payment button. Tickets are \$140 and will be billed to your Bursar account in late fall. A \$10 non refundable service fee will be applied to all online orders.
9. Complete the sale until you see the confirmation page. Please print this confirmation for your records. If you do not complete the ordering process you will not receive a ticket.

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1. BASKETBALL TICKET PICK-UP – PRINT-AT-HOME FEATURE

- Students who purchase season tickets and are enrolled full-time in the 2009-10 academic year will be eligible to either print each ticket at home during the designated distribution period or pick each ticket up at the Athletics Ticket Office during the designated distribution time.
- Tickets may be printed off at home starting Sunday at 5:00 p.m. until Wednesday at 3:00 p.m. during each distribution period or they may be picked up at the Athletics Ticket Office between 8:00 a.m. and 5:00 p.m. on Monday – Wednesday during each distribution period. Notification will be sent via email if there are any changes in the distribution schedule.
- A student **must** pick up a ticket with his or her **OU ID** card during each distribution period or log on for a print at home ticket and print their ticket off during each distribution period. **NO EXCEPTIONS!** Students may allow other students to pick up their student basketball ticket by giving them their ID to present at the OU Athletics Ticket Office during the distribution period for that event. Tickets are not guaranteed to be available after these times.
- Instructions on how to log on to www.soonersports.com and print a student ticket are below.
- Bursar accounts are charged the full season ticket price regardless of how many tickets are picked up or left unclaimed. **No refunds will be given for unclaimed tickets.**
- **Students must have both a game ticket AND their student ID to enter the stadium.**
- If unclaimed tickets remain after the pick-up dates, they will go on sale to OU students on Thursday following the pick-up dates at the OU Athletics Ticket Office. Students without a season ticket may purchase a ticket to that weekend's game at the student rate if availability exists. (Part-time students are eligible to purchase these individual game tickets as availability permits.) Cash and credit card are the only acceptable method of payment for these tickets – NO bursar payments are allowed.
- Also on Thursday, any student may purchase a guest ticket at public price if availability exists. Students with a student season ticket may not purchase an additional ticket at the student price.
- Student or student guest tickets are not guaranteed to be available for sale on Thursday. Students can call the OU Athletics Ticket Office after the pick-up period on Wednesday evening to check sale status.
- All Thursday student sales will be held at the Athletics Ticket Office and will not be conducted online.

REFUNDS WILL NOT BE GIVEN FOR UNCLAIMED TICKETS.

2. STUDENT ALLOTMENT

There are 1,400 student season tickets available in the OU student section for the 2009-2010 basketball season. Of these 1,400 tickets, 1,190 will be allocated for sale to Category I students. Category I students are encouraged to purchase season tickets as early as possible as these 1,190 tickets will be sold on a **first-come, first-served** basis and while supplies last. Category II students will be allocated 210 tickets, plus any tickets remaining after the Category I sale. If demand exceeds supply at the end of our Category II sign-up, a lottery will be held to determine which students will receive tickets for the 2009-10 men's basketball season.

3. ELIGIBILITY

Only full-time OU students at the Norman, Health Science and Tulsa campuses will be eligible to purchase student tickets. A student must be enrolled in 12 hours of undergrad or 9 hours of graduate school. **Failure to stay enrolled as a full-time student throughout the Fall 2009 and Spring 2010 semesters could result in the forfeiture of remaining tickets. Part-time students are still eligible to purchase individual game tickets if they are available.**

4. COURTESY E-MAIL:

These e-mails are sent to remind students of pick-up dates and other information. If students **do not** receive these emails, it **does not** release them from any obligations for previously purchased tickets. Please make sure that the OU Athletics Ticket Office has your correct e-mail address on file. Also, please make sure to add outickets@ou.edu to your email's "safe sender list."

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5. **BURSAR ACCOUNTS**

It is the student's responsibility to verify charges on his or her bursar account for season tickets. In our effort to make it as convenient for students as possible, please make sure you have a valid e-mail address on file with the Athletics Ticket Office and do not have e-mail from outickets@ou.edu blocked. You can call our office any time during normal business hours of Monday through Friday from 8:00 a.m. until 5:00 p.m. for further information or questions.

6. **CANCELLATIONS:**

Men's Basketball Student Season Tickets may be cancelled until the end of the first pick-up at no charge. After the first pick-up has concluded, cancellations are subject to a \$15 charge plus the student price of any tickets picked up prior to the cancellation request. All cancellation requests are due on or before the first day of the second pickup of the season for which the cancellation is being requested. All refunds will be credited to the student's Bursar account.

8. **LOST OR STOLEN ID's:**

If your ID has been lost or stolen, please notify the Athletics Ticket Office so we may secure your ticket account. Be aware as of the Fall 2005 semester, only the "new" Sooner ID cards has been accepted as a valid form of student identification taken to pickup tickets.

10. **TICKET MARKETPLACE:**

Due to the reduced price of student season tickets, student season ticket holders do not receive a complimentary membership to Ticket Marketplace and may not place their student tickets for sale through this service. Students who wish to access Ticket Marketplace and purchase public tickets may do so by purchasing a \$25.00 membership at www.soonersports.com

*** Sale dates, times and policies are subject to change.**

Please check www.soonersports.com for updates and further information.